



## Know what you owe.

**Make sure your EXPLANATION OF BENEFITS (EOB)...**

**...Matches your BILL**



**From CoreSource (not a bill)**

Shows you what your plan covered and what you'll owe. If you owe money, you'll get a bill from the hospital/provider.

**From the hospital/facility**

If this does not match your EOB, call the number on the top of your ID card. We'll take care of it.

Avoid paying more than you know by knowing the proper steps to follow.

When you receive a medical bill, the first step is to search out your EOB (Explanation of Benefits) from Coresource and match it to the bill.

If the amount of your EOB matches the bill from the medical provider, this is the correct amount you are responsible for and should remit any balance due.<sup>well</sup>

If your EOB does NOT match your bill, contact Compass to review and clarify what is owed.

Our Compass Health Pro:

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