

MEMO

TO: All Employees
FROM: Sherry Johnson, Alpha Benefits Group
DATE: September 20, 2006
SUBJECT: NVA Vision Information

Here's how to search a provider on the NVA website. The website is the best place to find providers because it is the most up to date.

To find a provider – please visit www.e-nva.com for the most up-to-date list:

NVA National Vision Administrators
INFORMATION FOR:
Username:
Password: GO
Click on Find a Provider
About NVA
Find a Provider
Contact Fill
Vision Care Programs

For more information, please call 800-672-7723 Monday through Friday from 8:30 a.m. - 5:00 p.m. EST.

Change to read "Opti-Vision Discount Plan"

in the following list:
Enter either Last Name or ZIP code or City in the appropriate field.

Search by Name
Enter the Name
Find Provider
Search by ZIP Code
Enter your City
Search

Then perform your search in that window either by Doctor's Name, zip code, or city.

Please also always check when scheduling appointment that the office does, in fact, accept the plan. Also, the doctor's office needs to know the following information in order to locate the correct plan and to verify that you are a NVA member without presenting them with the card:

- The plan is NVA Opti-vision Plan Number 998.
- The plan is sponsored by the company Alpha Benefits Group.
- Your family's member number is the social security number of the family member whose employer offers the plan.
- The doctor will verify your subscription by calling Member Services at 1-800-672-7723 when services are rendered.

If you have questions, please call Alpha Benefits Group at 1-800-724-6369.